

## Medipense secures Protected Health Information (PHI) by ensuring:

- All Canadian patient data is stored on servers in Canada
- Data stored on RxPense devices is encrypted
- All data transmission is over SSL connections
- Data and data backups are encrypted at rest
- Data access via the portal and on RxPense devices is restricted by login
- Data access via the portal and on RxPense devices is restricted to patients and members of the patient's circle of care
- Circle of care members are assigned roles that control their level of access to PHI;
- Circle of care roles may be granted to users:
  - ✓ When they are invited directly by the patient to join the circle of care (eg. family member, friend, caregiver, physician, pharmacist, etc.)
  - ✓ By a patient's care giving organization when the patient gives the organization permission to assign circle of care members (such as staff Caregivers and Health Care Professionals)
  - ✓ Circle of care roles that may view PHI are limited to:
    - Health Care Professional
    - Caregiver
    - Viewer (e.g. a family member with no ability to edit details)
    - Physician
    - Physician Assistant
    - Pharmacist
    - Pharmacist Assistant
- PHI is NOT included in any SMS, email or other unencrypted communication sent out by the system
- Terms and Conditions of Use accepted by all system and device users outline additional information related to data usage and access limitations
- All access, device and portal, is logged in an audit trail